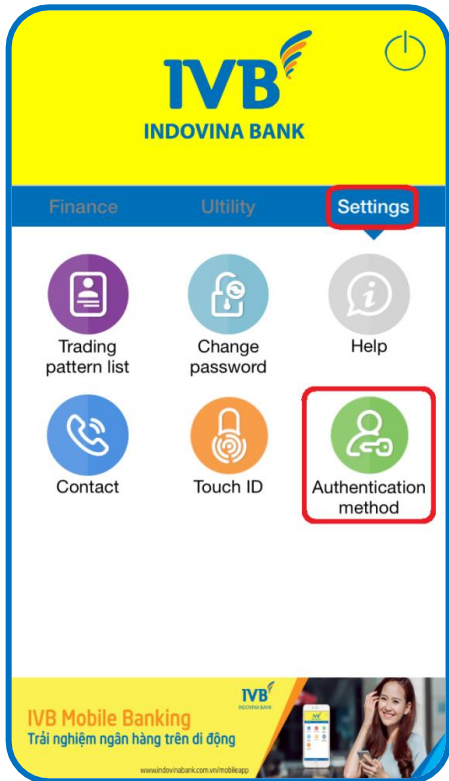




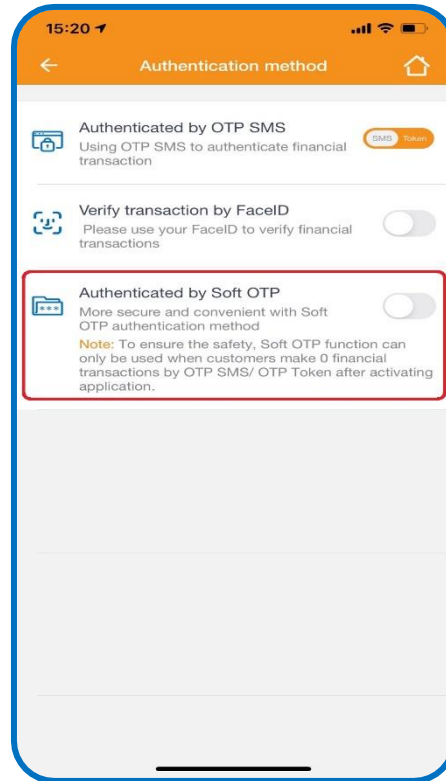
IVB MOBILE BANKING

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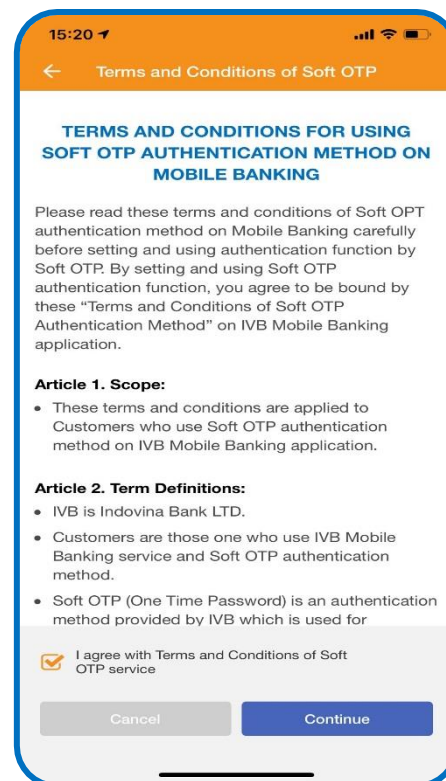
(A) Activate SOFT OTP authentication method



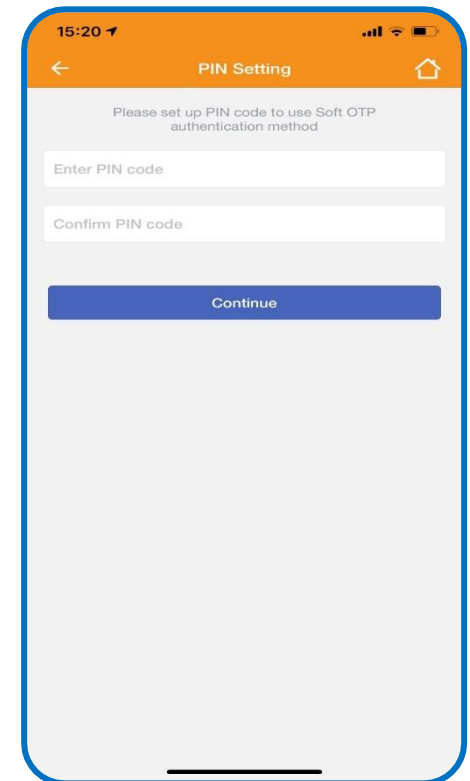
S.1 ➤ Select group **Settings**, and select **Authentication method** function.



S.2 ➤ Move the button in **Authenticated by Soft OTP**



S.3 ➤ Press **Continue** button to agree with **Terms and Conditions of Soft OTP**

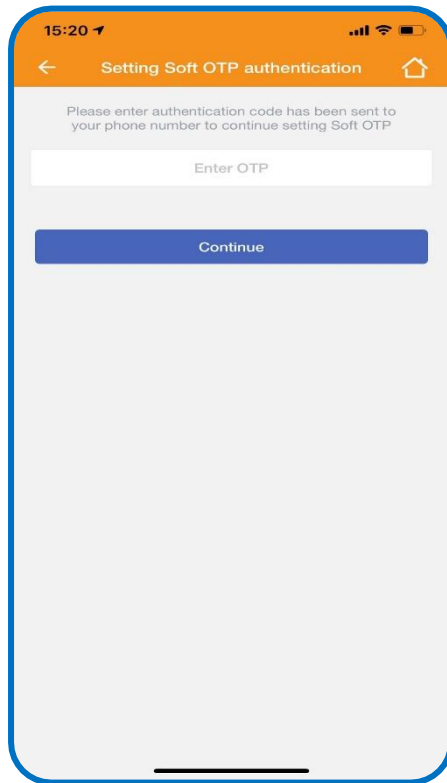


S.4 ➤ Self-Input PIN code (security code to verify transaction), and press **Continue**

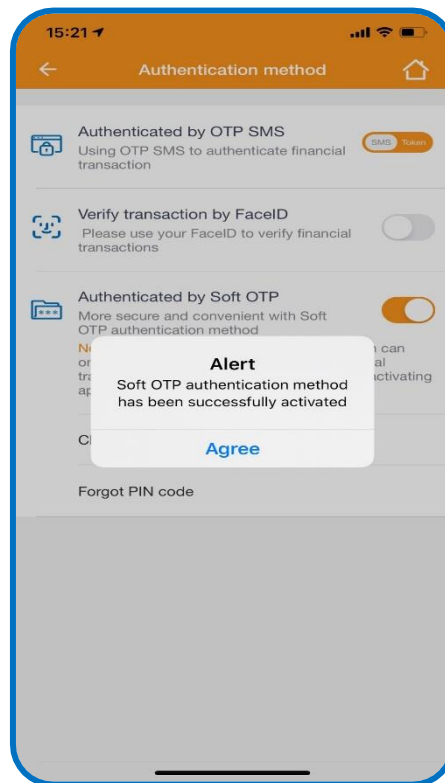
** Transaction limit has been regulated by IVB in each period.

** When logging in other device / or same device with reinstalling application, Soft OTP must be reactivated.

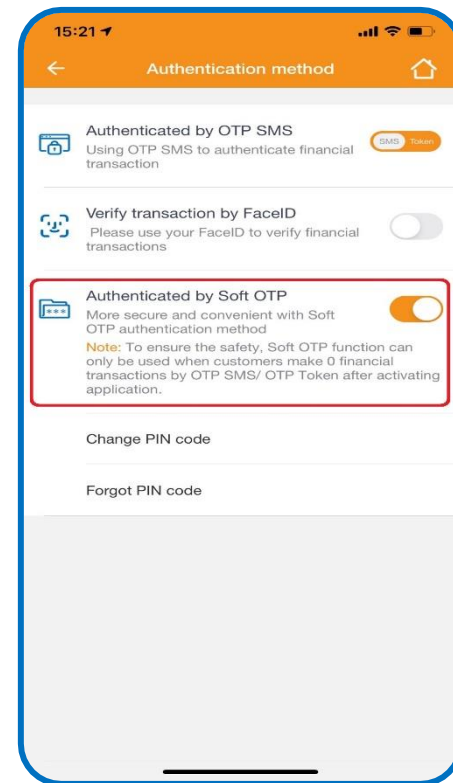
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S.5 ➤ Input OTP code which sent to Telephone *, and press **Continue** button



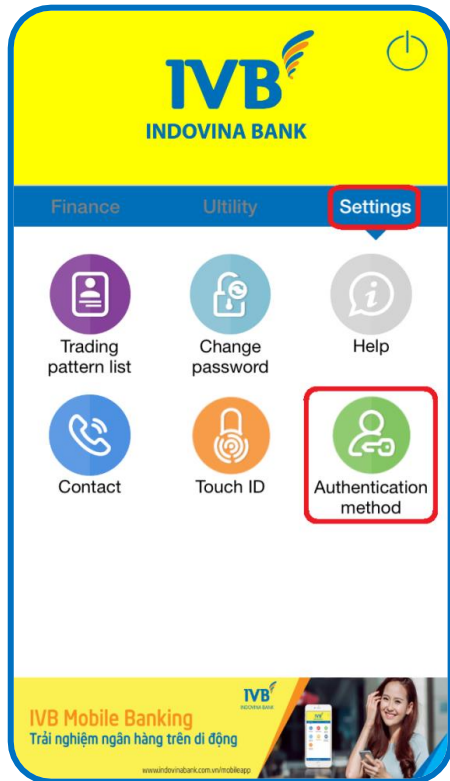
S.6 ➤ Soft OTP authentication method has been successfully activated



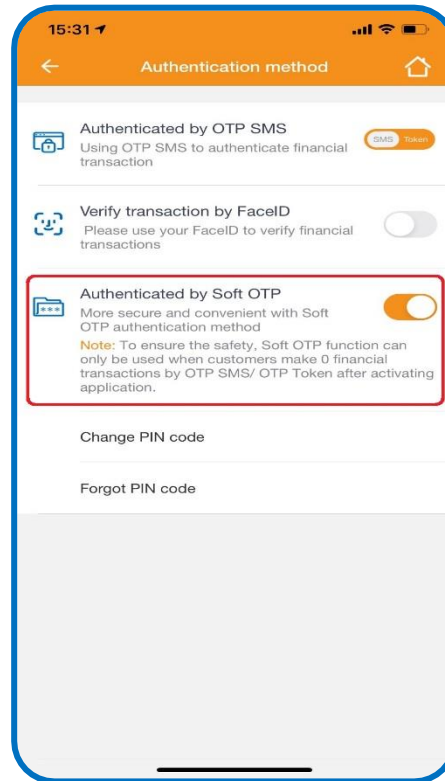
S.7 ➤ The button will be changed in **Authenticated by Soft OTP**

* Step 5 > OTP code will be sent to telephone number which registered IVB Mobile Banking, so that the telecommunication connection must be stable to receive code.

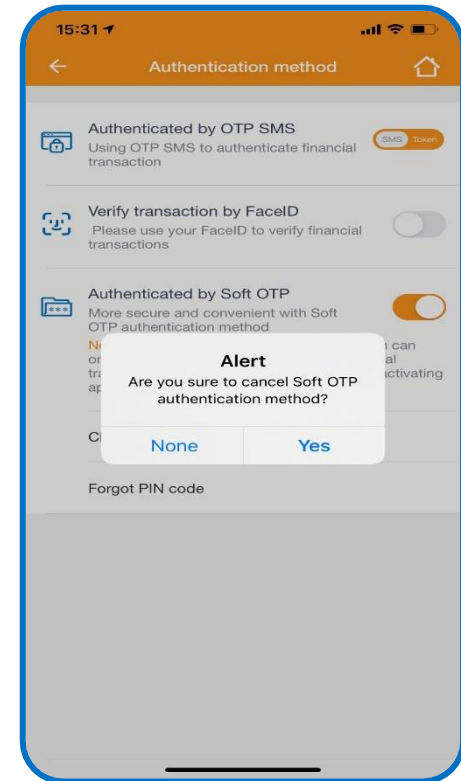
(B) Cancel Soft OTP authentication method



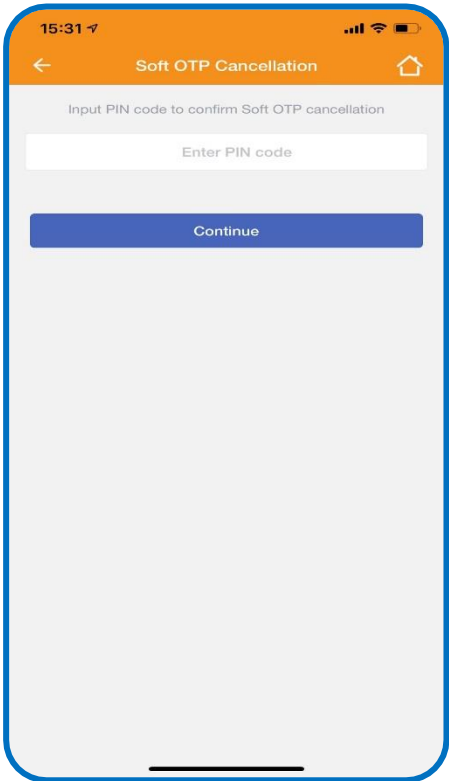
S.1 ➤ Select group **Settings**, select **Authentication method** function.



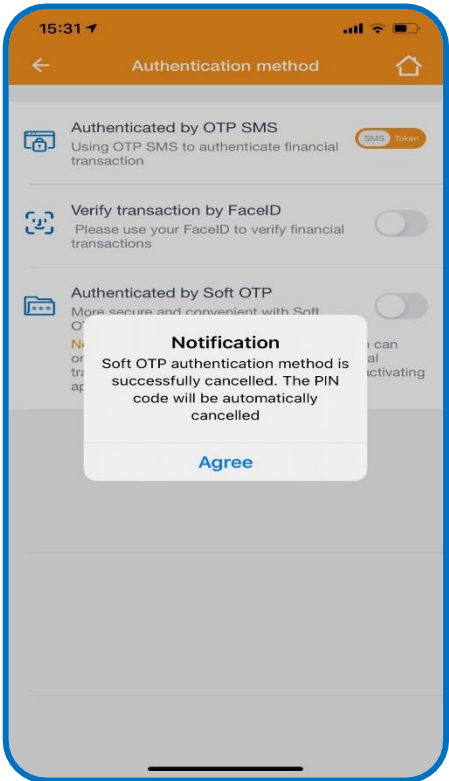
S.2 ➤ Move the button in **Authenticated by Soft OTP**



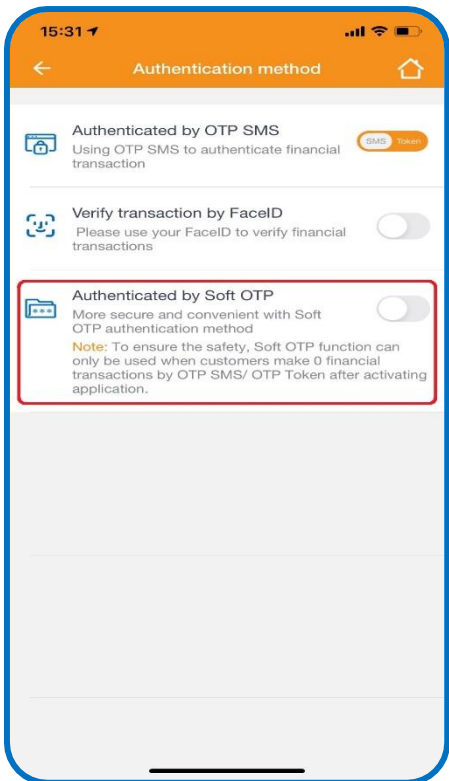
S.3 ➤ Press **Yes** button to continue Cancellation



S.4 ➤ Input current PIN code, and press **Continue** button

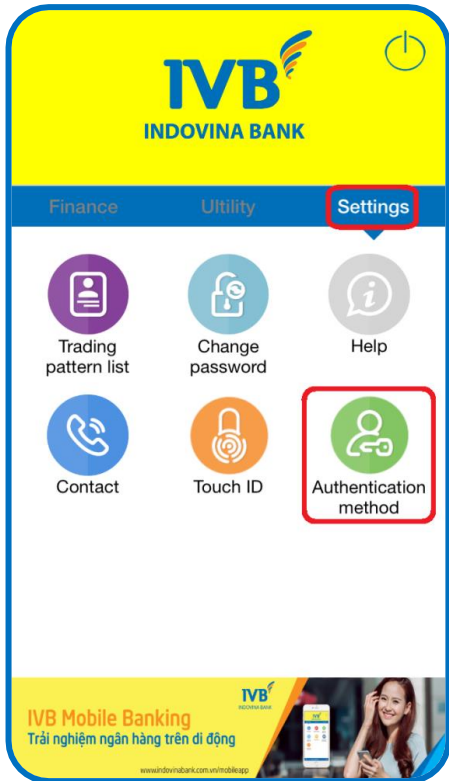


S.5 ➤ Soft OTP authentication method has been successfully cancelled

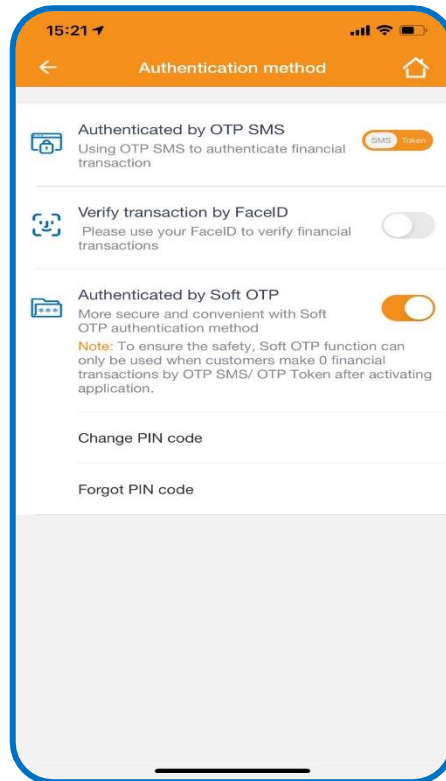


S.6 ➤ The button will be changed in **Authenticated by Soft OTP**

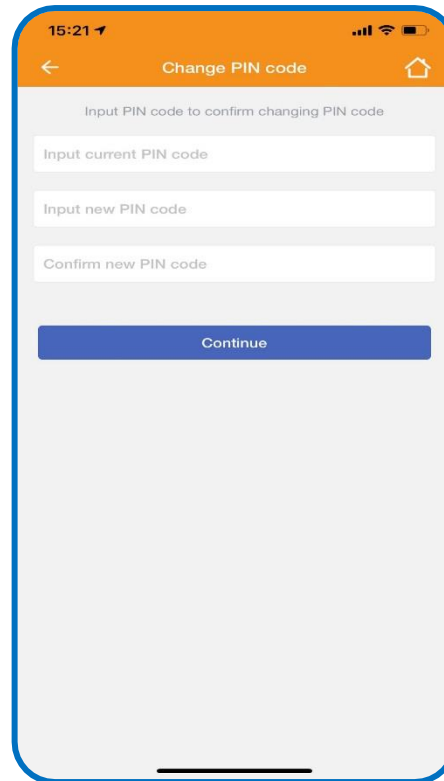
(C) Change PIN code of Soft OTP authentication method



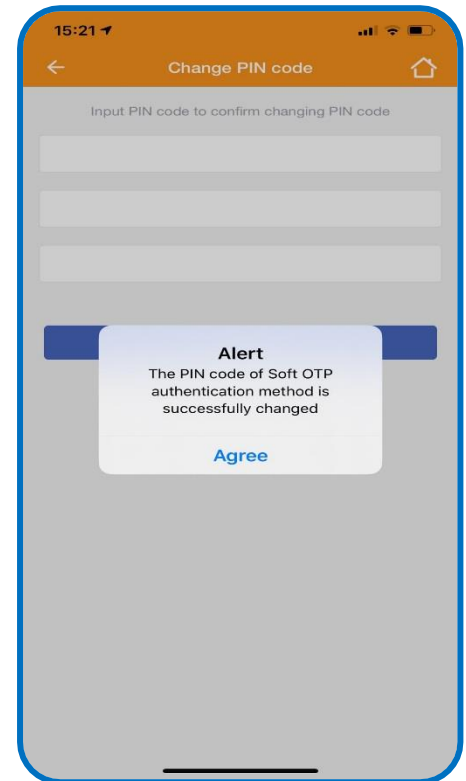
S.1 ➤ Select group **Settings**, select **Authentication method** function.



S.2 ➤ Choose **Change PIN code** function

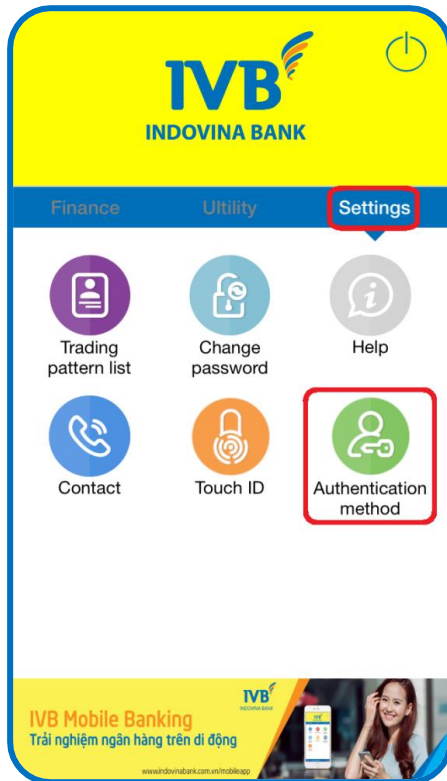


S.3 ➤ Input current PIN code (in using) and new PIN code (in changing), and press **Continue** button

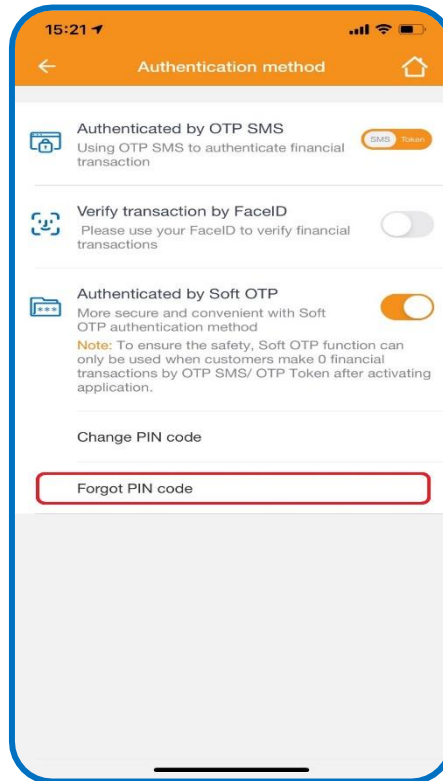


S.4 ➤ Successfully changing

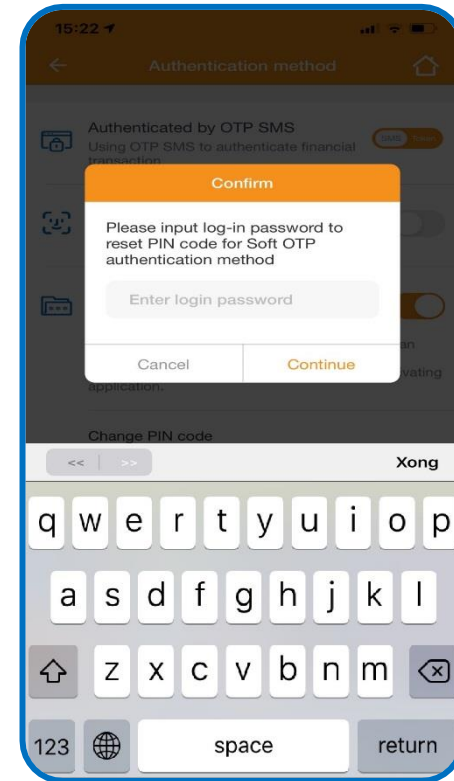
(D) Forgot PIN code of Soft OTP authentication method



S.1 ➤ Select group **Settings**, select **Authentication method** function.

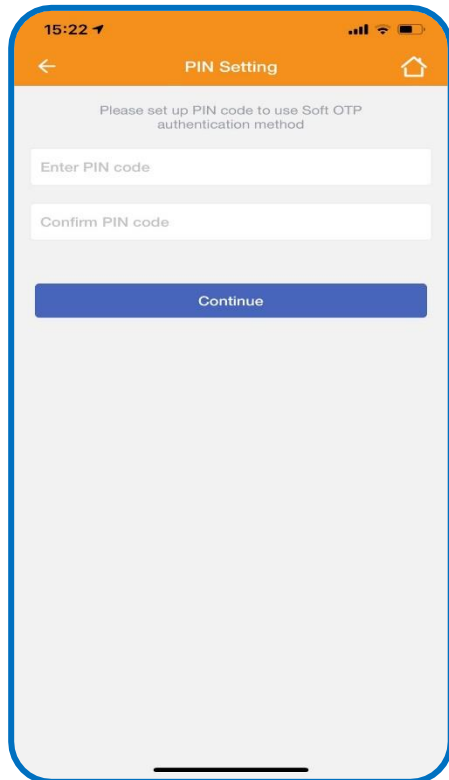


S.2 ➤ Choose **Forgot PIN code** function

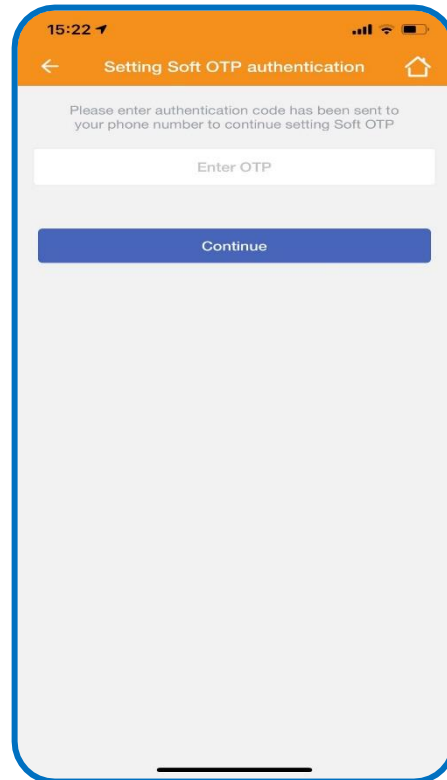


S.3 ➤ Input log-in password of IVB Mobile Banking, and press **Continue** button

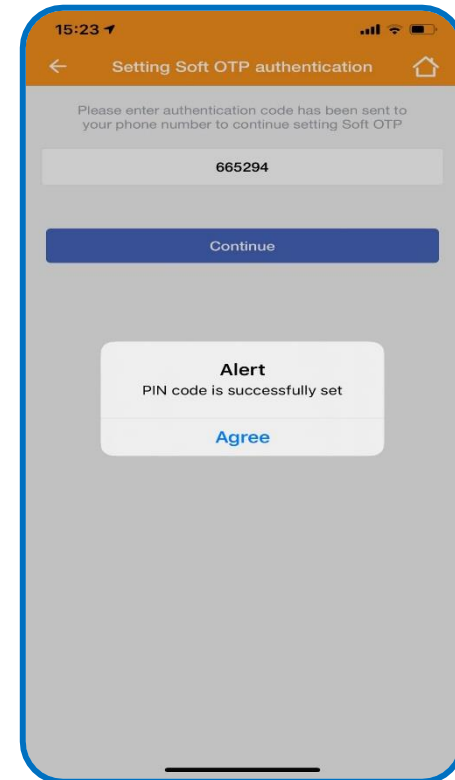
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S.4 ➤ Self-Input PIN code (security code to verify transaction), and press **Continue**



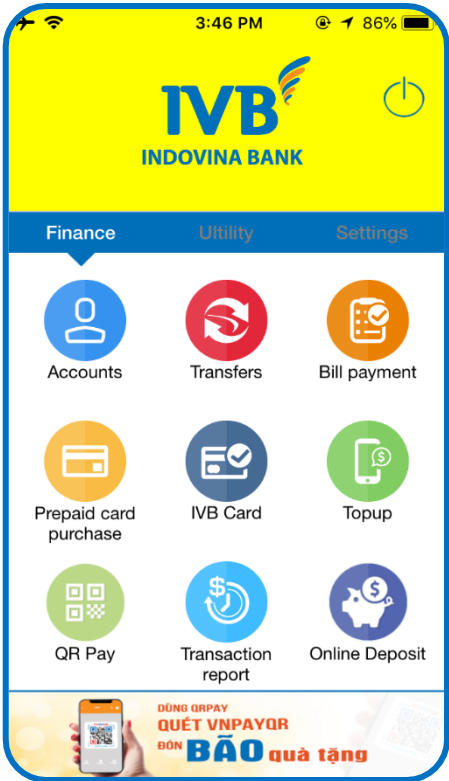
S.5 ➤ Input OTP code which sent to Telephone *, and press **Continue** button



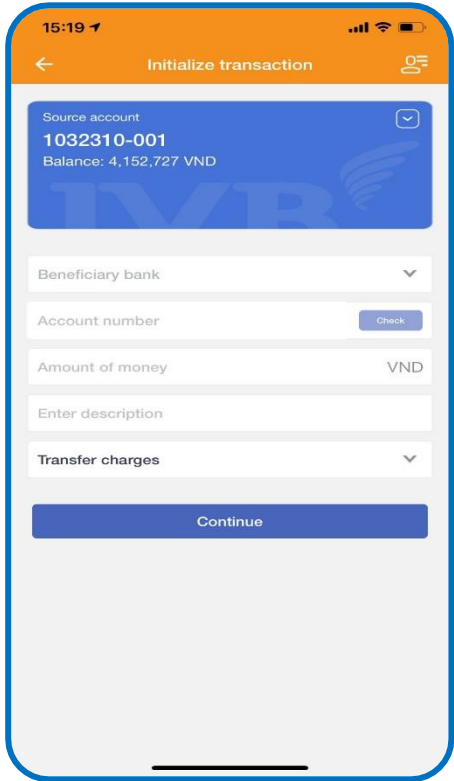
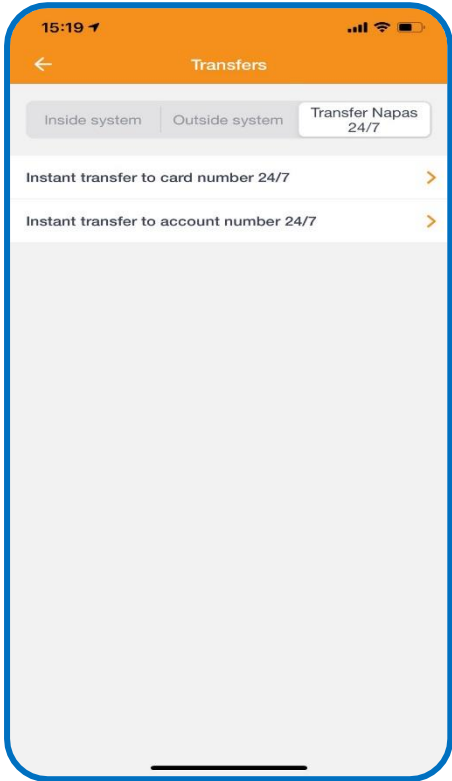
S.6 ➤ Successfully resetting

* Step 5 > OTP code will be sent to telephone number which registered IVB Mobile Banking, so that the telecommunication connection must be stable to receive code.

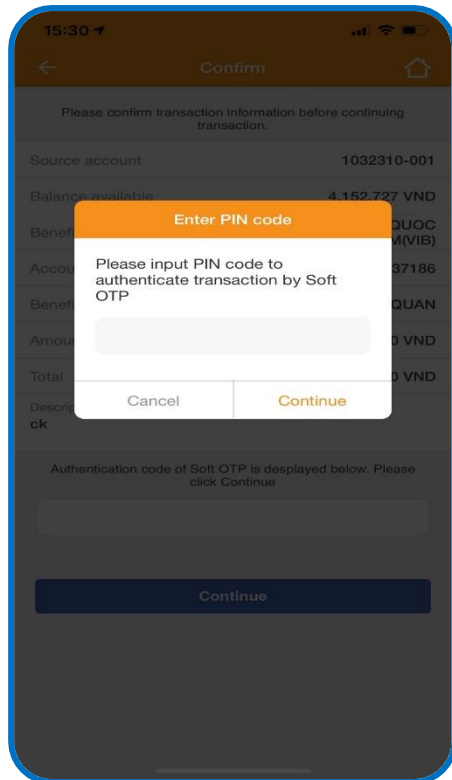
(E) Transaction with Soft OTP authentication method



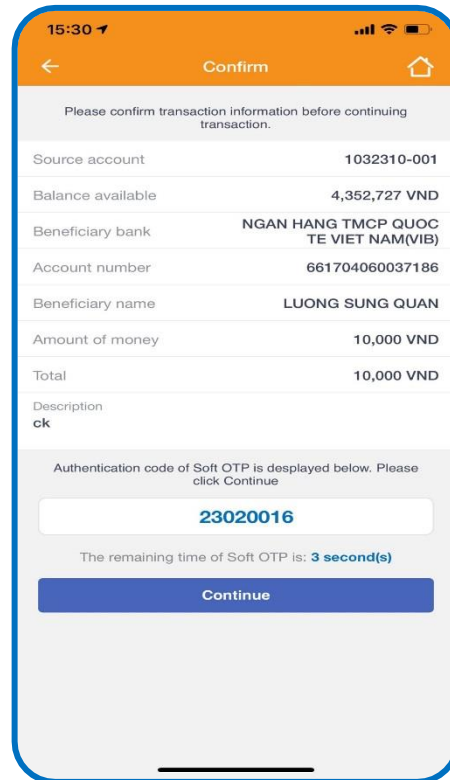
S.1 ➤ Choose type of transaction to make



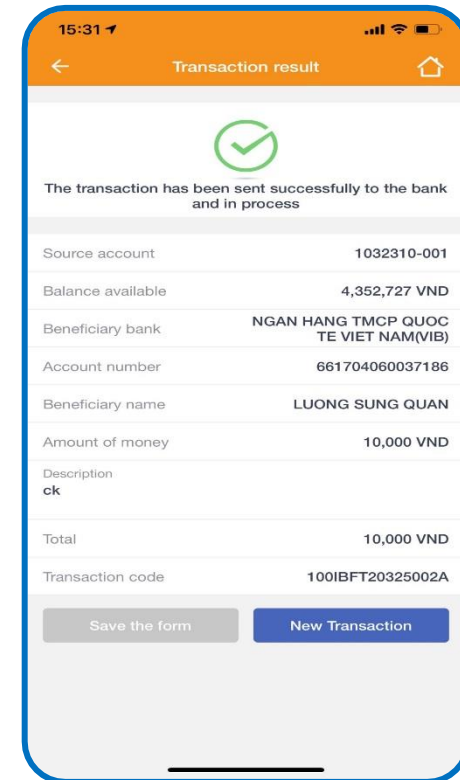
S.2 ➤ Input beneficiary information, and press **Continue** button



S.3 ➤ Input PIN code when activating Soft OTP authentication method, and press **Continue** button



S.4 ➤ Soft OTP authentication code will be automatically displayed, check transaction information, and press **Continue** button



S.5 ➤ Successful transaction

THANK YOU FOR USING IVB SERVICE

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